At the meeting of the Council of the Town of Chilhowie held on April 18, 2011 Council unanimously adopted the following policies and fees.

As of May 1, 2011 adjustments to utility bills are limited to one (1) adjustment during any calendar year.

- Meter recheck, first visit..................$10.00
- Meter recheck, second visit..............$15.00
- Meter misread.............................No charge
- Faulty meter...............................No charge
- Meter replacement.......................$75.00
- Destruction of meter......................Actual cost of parts to replace meter and labor at the rate as approved by Town Council