

Annual Drinking Water Quality Report CHILHOWIE

INTRODUCTION

This Annual Drinking Water Quality Report for calendar year 2016 is designed to inform you about your drinking water quality. Our goal is to provide you with a safe and dependable supply of drinking water, and we want you to understand the efforts we make to protect your water supply. The quality of your drinking water must meet state and federal requirements administered by the Virginia Department of Health (VDH).

If you have questions about this report, please contact:

John E. B. Clark, Jr., Town Manager at 276.646.3232

If you want additional information about any aspect of your drinking water or want to know how to participate in decisions that may affect the quality of your drinking water, please contact:

John E. B. Clark, Jr., Town Manager at 276.646.3232

The times and location of regularly scheduled board meetings are as follows:

Second Thursday of each month at 7:00 p.m. in Council Chambers, 325 East Lee Highway, Chilhowie VA 24319

GENERAL INFORMATION

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: (i) microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; (ii) inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; (iii) pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; (iv) organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; (v) radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer who are undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

SOURCE and TREATMENT OF YOUR DRINKING WATER

The source of your drinking water is groundwater under the direct influence of surface water from three springs treated at the Chilhowie/Washington County Service Authority Membrane Filtration Plant and surface water treated at the Washington County Service Authority Middle Fork Holston River water treatment plant. Treatment includes filtration, chlorine disinfection and fluoridation.

The Virginia Department of Health conducted a source water assessment of our system during 2002. The four sources were determined to be of highly susceptible to contamination using the criteria developed by the state in its approved Source Water Assessment Program. The assessment report consists of Maps showing the source water assessment area, an inventory of known land use activities of concern, and documentation of any known contamination within the last 5 years. The report is available by contacting John E. B. Clark, Jr. at the phone number or address given elsewhere in this drinking water quality report.

DEFINITIONS

Contaminants in your drinking water are routinely monitored according to Federal and State regulations. The table on the next page shows the results of our monitoring for the period of January 1st to December 31st, 2016. In the table and elsewhere in this report you will find many terms and abbreviations you might not be familiar with. The following definitions are provided to help you better understand these terms:

Maximum Contaminant Level, or MCL - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal, or MCLG - the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Non-detects (ND) - lab analysis indicates that the contaminant is not present

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per trillion (ppt) or Nanograms per liter (nanograms/l) - one part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

Action Level (AL) - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT) - a required process intended to reduce the level of a contaminant in drinking water.

Nephelometric Turbidity Unit (NTU) - nephelometric turbidity unit is a measure of the clarity, or cloudiness, of water. Turbidity in excess of 5 NTU is just noticeable to the average person. Turbidity is monitored because it is a good indicator of the effectiveness of our filtration system.

Maximum Residual Disinfectant Level Goal or MRDLG – the level of drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum Residual Disinfectant Level or MRDL – the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Level 1 assessment - a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 assessment - a very detailed study of the waterworks to identify potential problems and determine (if possible) why an *E. coli* PMCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

WATER QUALITY RESULTS

I. Regulated Contaminants

Contaminant (units)	MCLG	MCL	Level Detected	Violation (Y/N)	Range	Date of Sample	Typical Source of Contamination
Nitrate (ppm)	10	10	0.83	N	0.09 – 0.83	2016	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Fluoride (ppm)	4	4	0.65	N	ND – 0.65	2016	Water additive which promotes strong teeth
Barium (ppm)	2	2	0.033	N	0.026 – 0.033	2016	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Chlorine (ppm)	MRDLG = 4	MRDL = 4	1.51	N	1.50 – 1.60	2016	Water additive used to control microbes
Total Organic Carbon	NA	TT, met when ≥ 1	1.04	N	1.00 - 1.16	2016	Naturally present in the environment
Haloacetic Acids (ppb)	NA	60	29	N	ND – 10	2016	By-product of drinking water disinfection
THMs [Total Trihalomethanes] (ppb)	NA	80	29	N	1.8 – 12	2016	By-product of drinking water disinfection
Turbidity (NTU)	NA	TT, 1 NTU Max	0.06	N	0.02 – 0.06	2016	Soil runoff
		TT, ≤ 0.3 NTU 95% of the time	100%	N	NA		

II Lead and Copper

Contaminant (units)	MCLG	Action Level	90 th Percentile	Date of Sampling	# of Sampling Sites Exceeding Action Level	Typical Source of Contamination
Lead (ppb)	0	AL = 15	5.7	2015	0	Corrosion of household plumbing systems; Erosion of natural deposits
Copper (ppm)	1.3	AL = 1.3	0.45	2015	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives

The water quality results in table I is from testing done in 2016. However, the state allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though accurate, is more than one year old.

MCL's are set at very stringent levels by the U.S. Environmental Protection Agency. In developing the standards EPA assumes that the average adult drinks 2 liters of water each day throughout a 70-year life span. EPA generally sets MCLs at levels that will result in no adverse health effects for some contaminants or a one-in-ten-thousand to one-in-a-million chance of having the described health effect for other contaminants.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The **Town of Chilhowie** is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (800-426-4791).

In 2016, the Washington County Service Authority began monitoring for *Cryptosporidium* in the source water (before treatment) as required by EPA's Long Term 2 Enhanced Surface Water Treatment Rule (LT2ESWTR). *Cryptosporidium* is a microscopic parasite found in surface water throughout the United States. Ingestion of *Cryptosporidium* may cause cryptosporidiosis, an abdominal infection. Although filtration removes *Cryptosporidium*, the most commonly-used filtration methods cannot guarantee 100 percent removal. Under the LT2ESWTR, the average *Cryptosporidium* concentration determines if additional treatment measures are needed. Twenty-four samples are required for analysis over a two-year period. During 2016, the average *Cryptosporidium* concentration in the raw water at the Middle Fork of the Holston River water treatment plant was 0.33 oocysts per liter for the 3 samples collected. During 2016, no *Cryptosporidium* were detected in the 3 raw water samples collected at the Chilhowie/WCSA Regional water treatment plant. While our monitoring indicates the presence of these organisms in our source water (before treatment), the current test methods do not allow us to determine if the organisms are dead or if they are capable of causing disease. Based on the *Cryptosporidium* monitoring results so far and the current performance of the treatment plant, we anticipate meeting the future treatment requirements of the LT2ESWTR.

Violation Information

Your water system did not have any MCL or TT violations during 2016.

During the second quarter of 2016 we failed to collect the proper number of samples for Haloacetic Acids and Total Trihalomethanes examination. One sample for Haloacetic Acids and one sample for Total Trihalomethanes were required and none were submitted for analysis. We have resumed collecting and submitting for analysis the proper number of samples. The health effects as a result of not sampling are unknown.

NOTICE TO CONSUMERS

of the

Town of Chilhowie Waterworks

Waterworks ID No. 1173090

We have been advised by State health officials of a failure to perform required monitoring in accordance with the Commonwealth of Virginia/State Board of Health *Waterworks Regulations*.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. We did not monitor for disinfection byproducts total trihalomethanes (TTHM) and haloacetic acids (HAA5) in May 2016; therefore, cannot be sure of the quality of our drinking water during that time.

Two sets of paired samples were required and none was collected. Routine sampling at the correct frequency is required to determine the quality of water delivered to our customers.

Two pairs of samples were collected on June 30, 2016, that cannot be counted for compliance because they were not collected at the appropriate time required in the approved monitoring plan. The samples collected had satisfactory results; however, routine sampling at the correct time is required to determine the quality of water delivered to our customers.

We have collected the required number of TTHM and HAA5 samples during the rest of 2016.

There is nothing you need to do at this time.

In accordance with State regulations aimed at increasing consumer awareness of conditions that exist in public water systems, we will report to you any future failure to comply with the regulations.

For more information, please contact:

Town of Chilhowie (owner or operator)
P.O. Box 5012, Chilhowie VA 24319 (mailing address)
(276) 646-3232 (telephone number)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.



**Town of Chilhowie
Water Works
Questionnaire**

Name: _____

Address: _____

Home Phone: _____ Work Phone: _____

Property Owner – if not current resident:

Name: _____

Address: _____

Telephone: _____

Please check items that are located at this premise:

- | | |
|---|--|
| <input type="checkbox"/> outside spigots without vacuum breaker | <input type="checkbox"/> swimming pool |
| <input type="checkbox"/> animal watering trough | <input type="checkbox"/> shampoo bowl/sink |
| <input type="checkbox"/> private well, spring, or cistern | <input type="checkbox"/> baptismal pool |
| <input type="checkbox"/> darkroom/ photo development | <input type="checkbox"/> dye vat |
| <input type="checkbox"/> frost-proof spigot with vacuum breaker | <input type="checkbox"/> fish pond |
| <input type="checkbox"/> lawn irrigation sprinkler system | <input type="checkbox"/> pressure booster pump |
| <input type="checkbox"/> fire protection sprinkler system | <input type="checkbox"/> solar heating system |
| <input type="checkbox"/> mop sink/laundry sink/utility sink with hose bib threads | <input type="checkbox"/> pressure washers |
| <input type="checkbox"/> steam or hot water heating system | <input type="checkbox"/> dialysis equipment |
| <input type="checkbox"/> carbonated drink machine | <input type="checkbox"/> water storage tank |
| <input type="checkbox"/> yard hydrant/yard spigot/standpipe | <input type="checkbox"/> pressure washers |

Please provide a brief description of any other devices or treatment units connected to the water system on your property:

Please check the cross control devices that you know are installed on your property and list any others

that are not listed below:

- | | |
|---|--|
| <input type="checkbox"/> Check valve | <input type="checkbox"/> Backflow Preventer |
| <input type="checkbox"/> Double Check valve | <input type="checkbox"/> Reduced Pressure Zone |
| <input type="checkbox"/> Other: _____ | |

AdditionalComments _____

Please return this form to:

Town of Chilhowie Or you may return it to the Town Hall or in the Drop Box at the Town Hall
P.O. Box 5012
Chilhowie, VA 24319